

Athene Life

877-462-8992

Hours: 7:30 – 5:30 CST Monday - Thursday
7:30 – 5:00 CST Friday

Agency Services:

Licensing and Contracting:

Phone Number: 877-462-8992 Option 1,1
Fax: 800-262-6976
Email Address: contracting@gafg.com

Compensation:

Phone Number: 877-462-8992 Option 1,2
Fax: 800-262-6976
Email Address: commissions@gafg.com

Agent Debt Collection:

Phone Number: 877-462-8992 Option 1,4
Fax: 800-262-6976
Email Address: agentdebtcollection@gafg.com

Customer Service:

Customer Contact Center / Policyholder Services:

Phone Number: 877-462-8992 Option 1,5,1
Fax: 800-262-6976
Email Address: Askcustomerservice@gafg.com

Inforce Policy Service / Illustrations:

Phone Number: 877-462-8992 Option 1,5,2
Fax: 866-351-0603
Email Address: Inforceillustrations@gafg.com

Life Claims

Phone Number: 877-462-8992 Option 1,5,3
Fax: 866-255-0835

Waiver / Living Benefit Claims:

Phone Number: 877-366-2592
Fax: 866-543-4026

Mailing Addresses:

Agency Services:

Regular Mail
Athene Life
PO Box 305030
Nashville, TN 37230-5030

Overnight Mail
Athene Life
100 Centerview Drive, Suite 100
Nashville, TN 37214

Life Claims:

Regular Mail
Athene Life
PO Box 637
Jacksonville, IL 62651-0637

Overnight Mail
Athene Life
1275 Sandusky Road
Jacksonville, IL 62650

Policyholder Services:

Regular Mail
Athene Life
PO Box 305027
Nashville, TN 37230-5027

Overnight Mail
Athene Life
100 Centerview Drive, Suite 100
Nashville, TN 37214

Waiver / Living Benefit Claims:

Regular Mail
Athene Life
PO Box 640
Jacksonville, IL 62651-0640

Overnight Mail
Athene Life
25800 Northwestern Hwy
Suite L30
Southfield, MI 48075
