



855 615-2276

Hours: 7:30 – 5:30 CST Monday - Thursday
7:30 – 5:00 CST Friday

Agency Services:

Licensing and Contracting:

Phone Number: 855 615-2276 Option 1
athene_agent_services@csc.com
Fax: 855 615-2283
Email Address: athene_agent_services@csc.com

Compensation:

Phone Number: 855 615-2276 Option 2
Fax: 855 615-2283
Email Address: athene_agent_services@csc.com

Agent Debt Collection:

Phone Number: 855 615-2276 Option 2
Fax: 855 615-2283
Email Address: athene_agent_services@csc.com

Customer Service:

Customer Contact Center / Policyholder Services:

Phone Number: 855 615-2276 Option 3
Fax: 855 615-2283

Claims:

Phone Number: 855 615-2276 Option 3
Fax: 844 877-6902

Waiver / Living Benefit Claims:

Phone Number: 855 615-2276
Fax: 844 877-6902

Mailing Addresses:

Agency Services:

Regular Mail

Athene Annuity and Life Company
PO Box 305042
Nashville, TN 37230-5030

Overnight Mail

Athene Annuity and Life Company
100 Centerview Drive, Suite 100
Nashville, TN 372143

Claims:

Regular Mail

Athene Annuity and Life Company
PO Box 1551
Jacksonville, IL 62651-1551

Overnight Mail

Athene Annuity and Life Company
1275 Sandusky Road
Jacksonville, IL 62650

Policyholder Services:

Regular Mail

Athene Annuity and Life Company
PO Box 305042
Nashville, TN 37230-5042

Overnight Mail

Athene Annuity and Life Company
100 Centerview Drive, Suite 100
Nashville, TN 37214

Waiver / Living Benefit Claims:

Regular Mail

Athene Annuity and Life Company
PO Box 1541
Jacksonville, IL 62651-1541

Overnight Mail

Athene Annuity and Life Company
1275 Sandusky Road
Jacksonville, IL 62650
